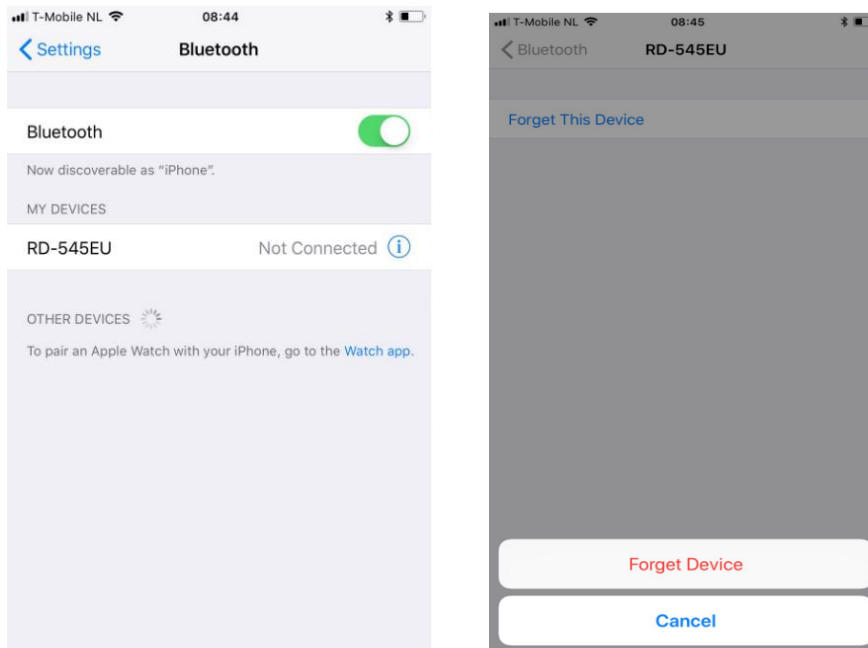
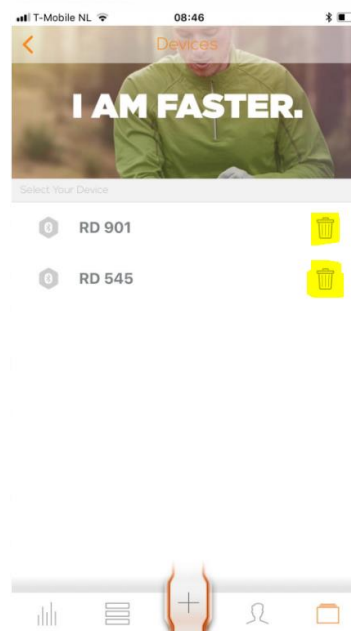
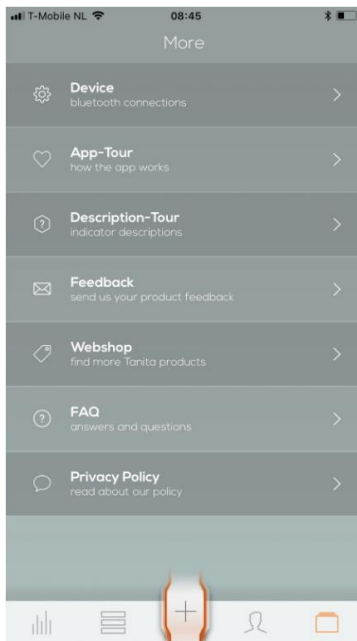


TROUBLESHOOTING CONNECTIVITY ISSUES BETWEEN MYTANITA APP AND THE SCALE:**DELETE THE SCALE FROM THE PHONE AND REINSTALL THE APP**

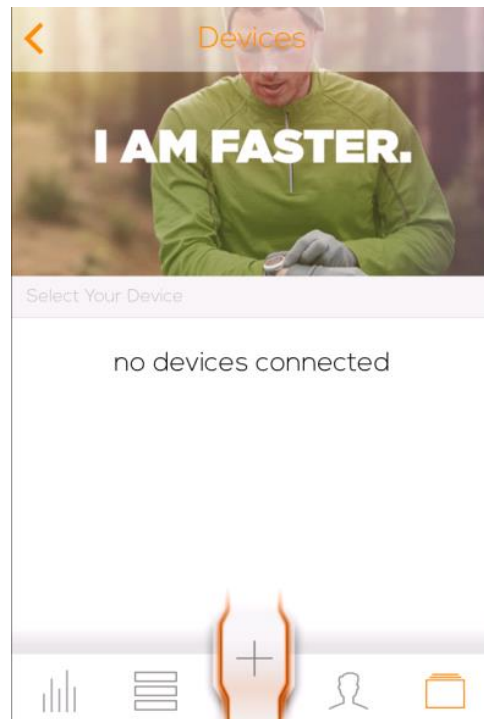
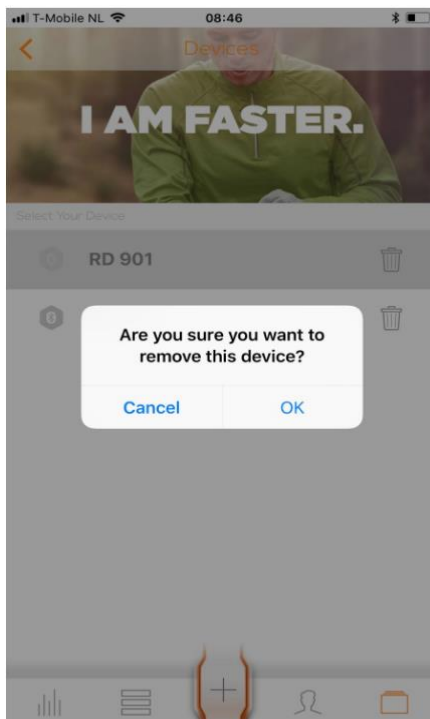
1. First of all, turn off the scale.
2. On your iPhone, erase the scale from the list of Bluetooth devices:



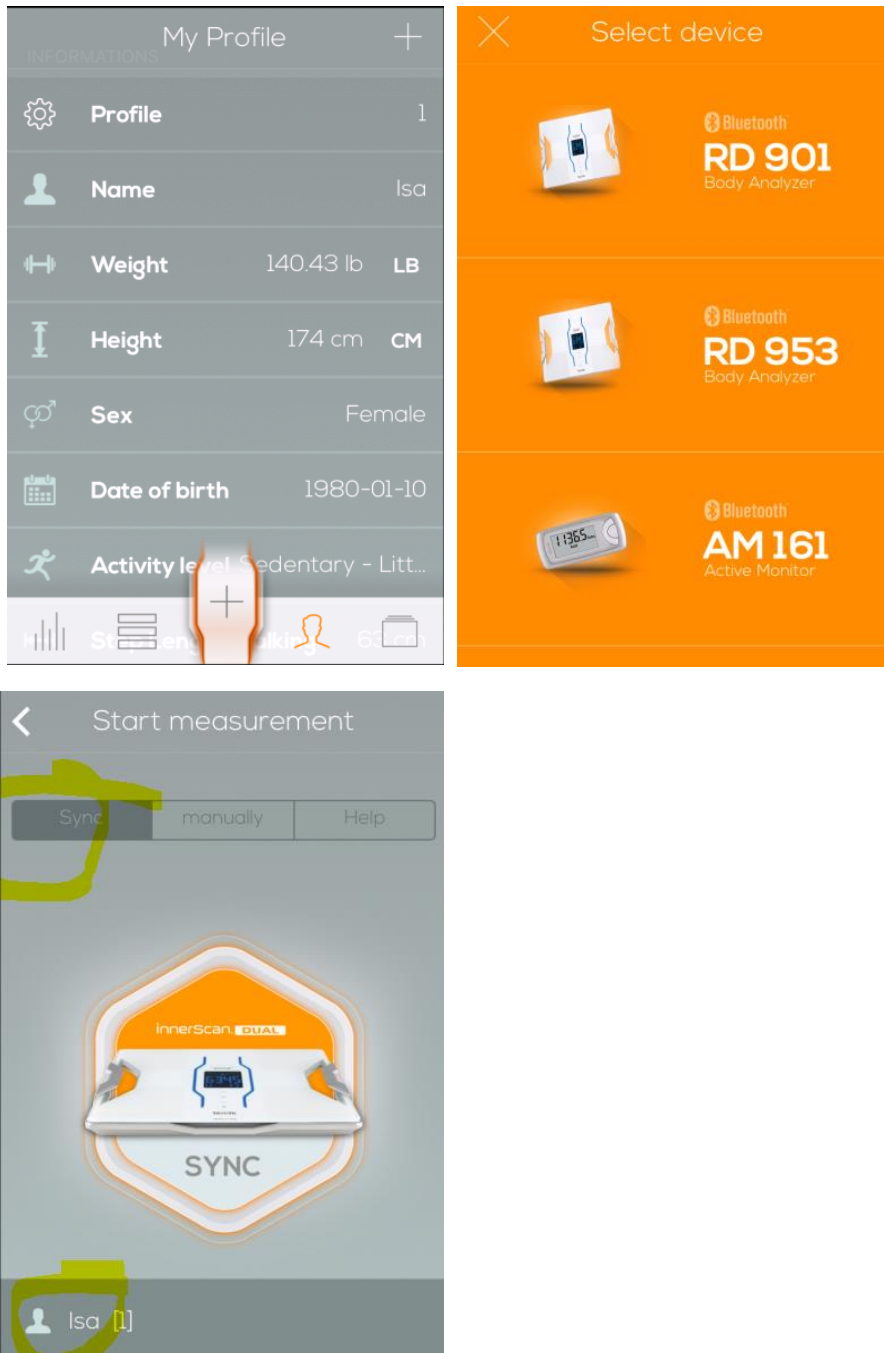
3. Erase the scale from the list on the app: go to the tab "MORE" and then go to "Devices":



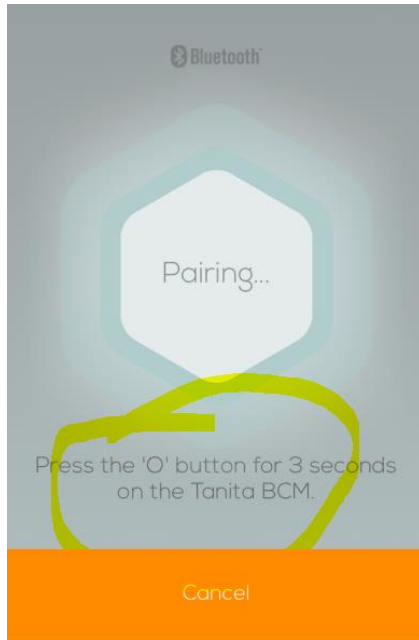
Delete all SCALES/DEVICES which were paired before (tab devices > delete all the RD-951/ RD-901 there). After this step, and if the scale has been deleted correctly, the screen must show “no devices connected”:



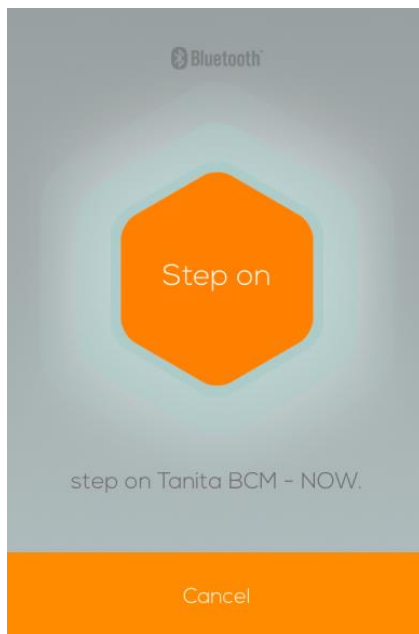
4. Update the APP: <https://itunes.apple.com/ae/app/my-tanita-healthcare-app/id1139808391?mt=8> and restart the iPhone
5. Add the scale again (**IMPORTANT! THE SCALE MUST STILL BE OFF**)



When “SYNC” screen is shown on the app, and **still with the scale off**, press the “0” Button on the scale for 3 seconds, or until you see 0000 **(NOT BEFORE!)**



6. Once the scale is paired, the app will require for you to “STEP ON” the scale:



Pairing your Scale again it will overwrite the old data (UUID) with the new.
You can use the scale with 2 smartphones in parallel (Multi-Device-Function).